Ice Breaker

# How long does it take you to contact inbound leads?

#### Today's agenda

- 1. Housekeeping (Do these things first)
- 2. Meet the host Josh Garrison
- 3. Inbound lead flow
- 4. See it in Apollo
- 5. Sequences
- 6. Q&A



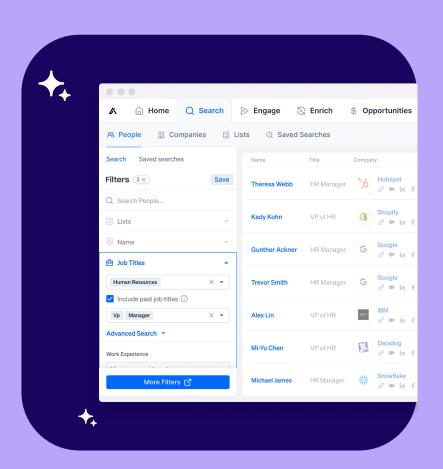
### The Ultimate Inbound Sales Process

#### ∆pollo.io

### The End-to-End Sales Engine

Trusted by 1M users across 17,000 companies

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#### **Quick Housekeeping**

2 3

#### **Get Your Recording**

You'll get a recording of today's session. Check your email within 48h.

#### Questions go in Q&A Tab

Type your questions into the "Questions Box" and not the "Chat Box".

#### No Spam in Chat!!!

We will boot you and ban you from future webinars <u>forever.</u>



#### Really.

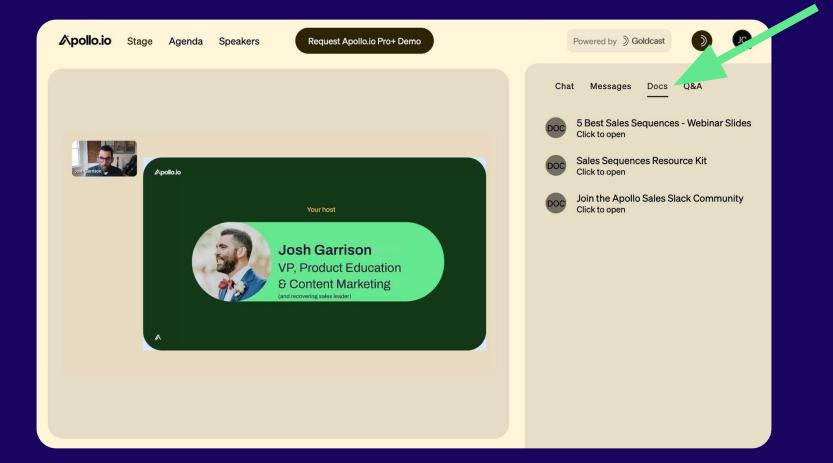
#### No spam.

(This includes dropping your LinkedIn. You can connect in our Sales Community.)

#### Don't be rude.



We will delete messages and ban offenders at our discretion.



#### Your host



#### **Josh Garrison**

VP, Product Education & Content Marketing

(and recovering sales leader)

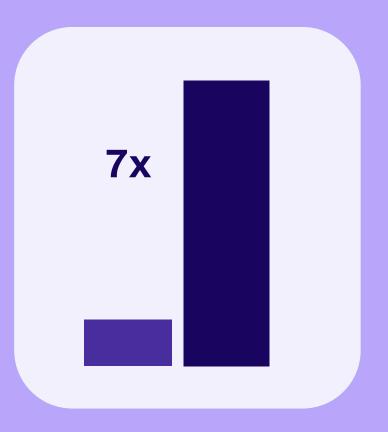


#1 most important rule of inbound?



Responding to inbound leads <1 hour = 700%+ in conversations.

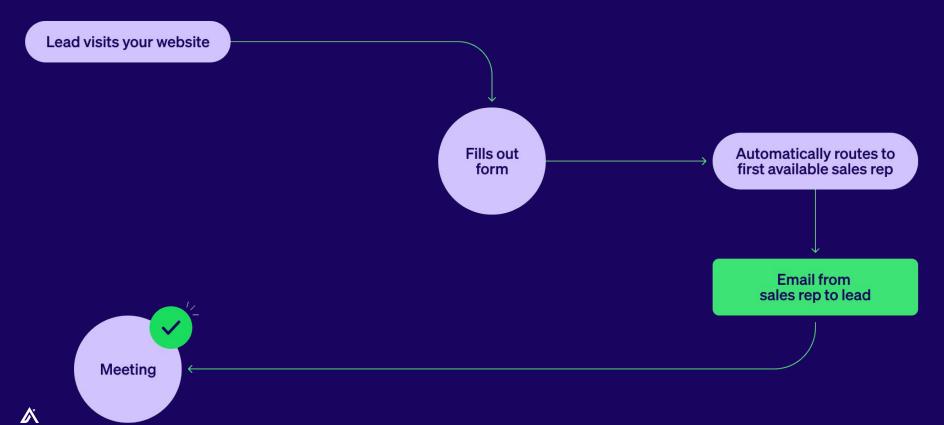
Source: <u>Harvard Business Review</u>



#### Inbound leads are still shopping



#### How Inbound Leads Flow



#### How Inbound Leads Flow

Lead visits your website Fills out Automatically routes to first available sales rep form Hi Jane, **Email from** I see we have a call on the books! If you have any sales rep to lead questions or concerns you'd like for me to know ahead of time so I can best prepare, please let me know. Really looking forward to speaking with you! Meeting Cheers, Josh

#### Apollo.io



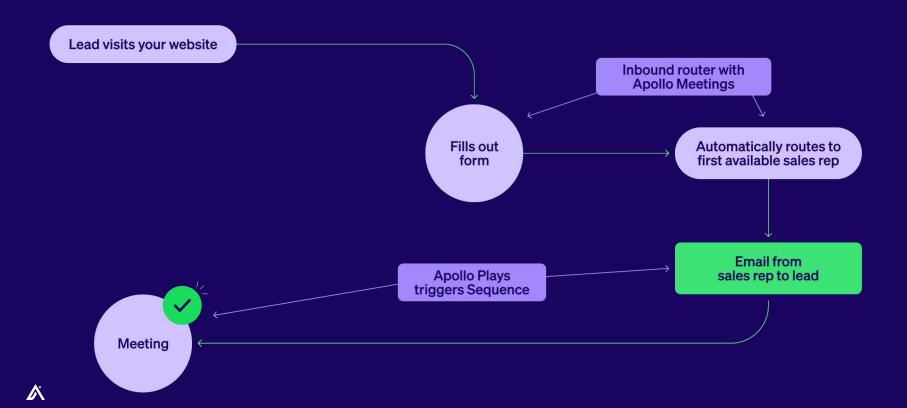
Lead visits your website 55% of leads abandon forms Fills out Automatically routes to first available sales rep form Hi Jane, **Email from** I see we have a call on the books! If you have any sales rep to lead questions or concerns you'd like for me to know ahead of time so I can best prepare, please let me know.

Really looking forward to speaking with you!

Meeting

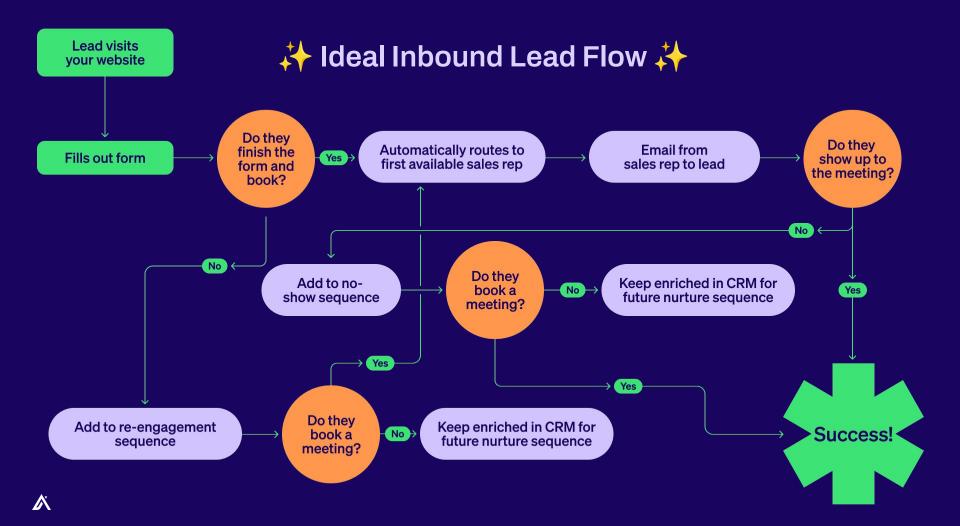
Cheers, Josh 30%+ of leads reschedule or no show

#### Hard Inbound Lead Flow



#### **Prevent lead leaks!**





# What would it take to pull this off?

#### **Lead Routing**

→ \$3,000/year

Lean Data

**Enrichment** 

\$15,000/year

Z zoominfo

Sequencing

\$15,000/year

Outreach

Booking meetings ———

→ \$2,000/year

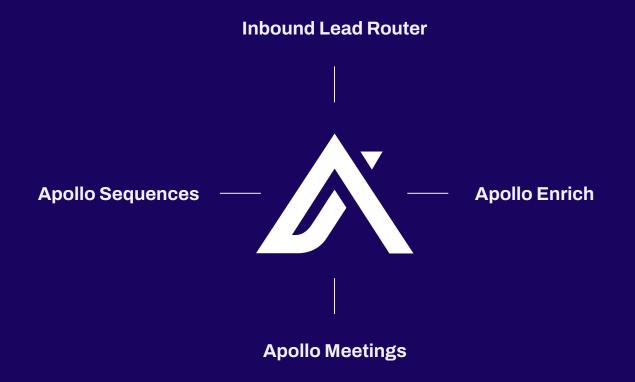


\$35,000+/year

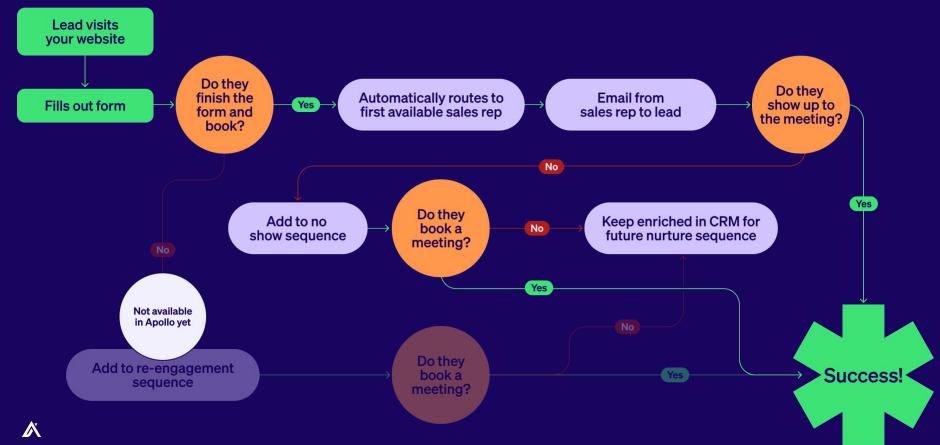


## Or...

#### Use Apollo and get 90% of the way there for a fraction of the cost.



#### Hand Indicated Flow Hand Flow



# Poll

Be the change you wish to see in Apollo!



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#### **DEMO:**

Inbound lead router in Apollo Meetings

+

**Automatically sequence leads with Apollo Plays** 

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### What do these sequences look like?

#### **Email: Upcoming meeting**

Hi {{first\_name}},

I see we have a call on the books! If you have any questions or concerns you'd like for me to know ahead of time so I can best prepare, please let me know.

Really looking forward to speaking with you!

Cheers, {{sender\_first\_name}}

P.S. Here's a link to my calendar if you want to choose a time that works.



#### Email #1: No-Show Sequence

(Leads who booked a meeting but didn't attend)

Hey Jane!

We had a {{company\_name}} demo scheduled for today at {{time}}, but I didn't get the chance to see you there.

I'd love to talk to you at a time that works better for you! When is a good time?

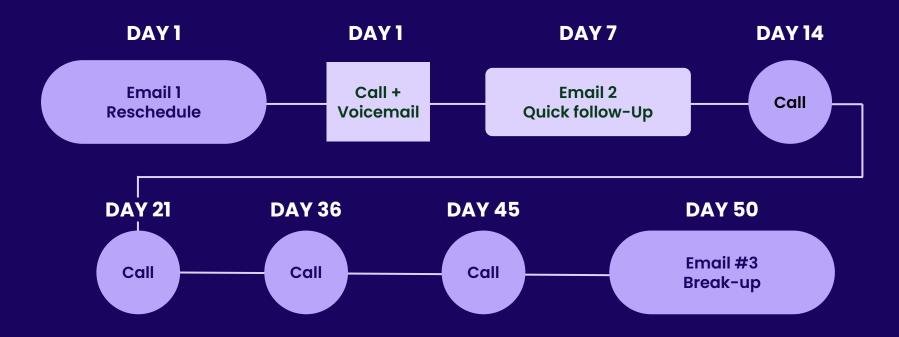
Cheers, Josh

P.S. Here's a link to my calendar if you want to choose a time that works.



#### 6-Step No-Show Sequence

(Leads who booked a meeting but didn't attend)



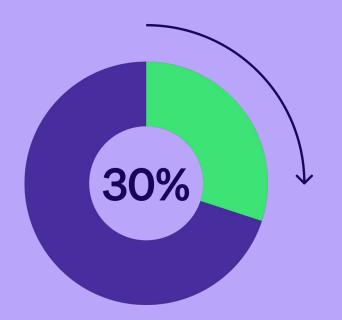


Think beyond closed-won & closed-lost



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### 30% of the data in your CRM decays every year



- Role changes
- Company changes
- New mobile numbers/emails
- Mergers and acquisitions
- New tech
- Company size and revenue
- Retirement
- And more



### Why Enrich? CRMs are the powerhouse behind revenue 💅

- Track changes to jobs, companies, and email addresses
- Nurture inbound leads who didn't buy
- Stay informed and engaged with leads who did buy





## Here's how to build in Apollo

### QSA